

Thank you for booking the Nativity Winter Walk. Please note the following which will help you to make the most of your visit:

- A ticket is for a family group of up to 6 including children and a support bubble.
- There is free parking onsite. There are hot and cold drinks and snacks available on arrival and departure but please only one person to queue for refreshments to maintain social distancing.
- Please dress appropriately for a walk with stout shoes or boots, coats and waterproof clothing if the forecast is wet.
- The walk is 1 mile long over gravel tracks and grass with some hilly sections and your visit will take 1.5 hours to complete.
- No pushchairs/buggies will be allowed and children under 3 may find the walk too challenging. Similarly, any elderly guests who are not used to walking this distance over uneven terrain may also find the walk too challenging.
- In order to maintain social distancing and to protect you and our staff we are unable to provide mobility buggies for this event and the terrain is unsuitable for electric wheelchairs.
- Please keep your distance from other groups on site. Please follow the guidance of stewards to help us to maintain social distancing. Government guidelines on Covid-19 will be adhered to. If you have any Covid-19 symptoms or have been asked to self-isolate please do not attend the event.
- Toilets are available at two points during the walk. Our toilet facilities will be managed and sanitised regularly. Hand sanitisers are provided for an extra level of reassurance.
- Unfortunately, dogs are not allowed except, of course, for guide or service dogs.
- Please arrive 15 minutes before your allocated timeslot, timeslots are 5 minutes apart. If you do arrive too early please remain in your car until your allocated time.
- During the walk you will meet a host of Nativity characters and animals, socially distanced of course. Please ensure you do not use flash photography near the animals.
- Please help us to protect the environment and prevent the spread of Covid-19 by taking your rubbish home with you.
- If you are booked in for any of the slots after 3 pm please bring a torch.
- During your brief visit to the stable at Holly Barn, adults and children over 12 years old must wear a mask.

We hope you enjoy the walk and the beauty of the Wintershall Estate. We wish you a Merry Christmas and a Happy New Year.

